



TERMS AND CONDITIONS

BOOKING

Firstly, please contact me to confirm your chosen date. I will need to know the address of the home or venue where you would like me to attend on the morning of the wedding, the time of the wedding, a contact telephone number and approximate numbers of people requiring make up.

DEPOSIT

A non refundable deposit is required of 25.00 to reserve your date when booking myself "Helen Lee". (When booking a member of my team a 20% deposit of the final balance is required upon booking). Your deposit will be deducted from your outstanding balance. Failure to pay this within 7 days of your enquiry your date will result in your date being released. Deposits are refundable only if the client is unhappy with her trial and this is mentioned within 3 days of the trial taking place.

PAYMENT OF FINAL BALANCE

The final balance for your wedding day can be paid either in advance (up to 7 days before) by bank transfer, or by cash on the day.

TRIALS

Trials can be paid for on the day of the trial or in advance. Trials take place at my home address in Maidstone, Kent. Trials take approximately 1.5 - 2 hours for the bride plus an extra hour per additional person. I only allow the allocated time for trial appointments so late arrival will unfortunately result in a reduction of treatment time.

WEDDING DAY TRAVEL EXPENSES

Although my prices INCLUDE TRAVEL to within a 20 mile radius of Maidstone, Kent, please be aware a 40p per mile extra charge will be applicable if outside a 20 mile radius of Maidstone. Distances exceeding 75 miles will require an overnight stay the night before the wedding- this will be added to your total costs.

CANCELLATIONS

Cancellations for secured appointments will incur the following charges:

Less than 2 weeks notice: 100% Charge will apply, Less than 6 weeks notice: 50% Charge will apply, Over 6 weeks notice: No further charges will apply excluding £25 deposit already paid

In the event of the wedding being postponed, all reasonable attempts will be made by myself to accommodate the new booking arrangements made by the Client. However, if for any reason I am not able to accommodate the new arrangements this will be considered a cancellation and the above charges will apply.

ADDITIONAL TERMS AND CONDITIONS

Should I need to cancel your Bridal Day Makeup due to illness etc, then I shall endeavour to locate a replacement MUA, who I personally recommend to cover your event. If this is not possible 100% refund will be given to you.

Should I need to cancel your appointment, due to unforeseen circumstance beyond my control, i.e. weather condition/accident/act of god, I shall endeavour to locate a replacement MUA to cover your event. If this is not possible 100% refund will be given to you.

If any photographs are taken by myself at the trial/or at the Wedding Date – then I reserve the right to use these images in my website gallery or facebook page www.facebook.com/helenleemakeup

I am unable to apply makeup to anyone who has had contagious vomiting or diarrhoea in the previous 48 hour period. I am also unable to apply makeup to coldsores (however this can usually be worked around) or eyes with infectious eye conditions due to the possibility of contamination of my kit.